



Apparel Refund/Exchange Policy

Please allow 3-5 weeks for delivery of apparel purchases.

We are unable to offer refunds for apparel items. Please try on garment(s) as soon as delivered to ensure proper fit and comfort. Should your ACE apparel not fit properly or you find defects in fabric from the manufacturer, you will be able to exchange item or obtain ACE credit only when returned with tags still intact. Because these items are customized, there will be no exceptions to this policy.

RETURN FOR CREDIT/EXCHANGE PROCEDURES

In order for us to properly credit your ACE account or exchange items, please adhere to the following procedures when returning apparel merchandise:

- **Ensure original tags have not been removed from the garment.** Apparel items(s) must not have been worn except for trying on as they must remain suitable for re-stocking.*
- **Indicate whether exchange or credit is being requested.** Complete this return/

exchange form and enclose with original invoice with your shipment.

- Any defects should be clearly explained in detail on this form.
- **Include \$5.95 to cover exchange postage and handling fees, for exchange request only.***
- Absolutely no returns/exchanges can be accepted for any reason later than 30 calendar days from the date your order was shipped.

• ACE does not refund shipping and handling charges for credits or exchanges.

• Apparel credit/exchange(s) can only be applied to products or apparel purchased in the online ACE Store.

*As ACE is a non-profit organization, we must cover our costs – therefore, if apparel items are returned to us soiled, worn, damaged or laundered, we must charge a handling fee of \$30 and items will be returned to you.

Return for:

Credit only – Please credit my ACE account.

Returned Item(s) Description	Qty	Price Ea.	Total

Name: _____
 Address: _____
 City: _____
 State/Province: _____
 ZIP/Postal Code: _____
 Country: _____
 Daytime Phone: _____
 E-mail Address: _____

Exchange – Please exchange returned apparel for different items.

Exchange Item(s) Description	Qty	Price Ea.	Total

Re-order Item(s) Description	Qty	Price Ea.	Total

Payment Method

- I've enclosed a check or money order made payable to the American Council on Exercise
- Please bill my credit card: Amex® VISA® MasterCard®

Card Number _____ Exp. Date _____ CW2 _____
 Signature _____

Subtotal \$ _____

San Diego County residents add 7.75% sales tax \$ _____
 all other California residents add 7.25%

Exchange shipping fee \$ 5.95*

Total Enclosed \$ _____

Thank you for your order.
 Please allow 3-5 weeks for delivery within the U.S.

Mail to: American Council on Exercise, ACE Apparel Return/Exchange, 4851 Paramount Drive, San Diego, CA 92123
 Please allow 3-5 weeks for re-delivery on exchanged items within the US.